

### ***LTYA GENERAL REFUND POLICY***

The following rules will apply to all refund requests:

- Refund requests may be submitted to the LTYA Registrar at [ltyainfo@gmail.com](mailto:ltyainfo@gmail.com) and will be processed within two (2) weeks.
- Refunds can be remitted in the same form as the registration payment was processed or as a credit toward future LTYA registrations.
- Full refunds are given, without penalty, if LTYA is unable to place the registrant on a team.
  
- A refund processed during the registration period will be subject to a \$35 processing fee per registration refunded.
- A refund processed after the registration period ends, but before the first clinic, will be subject to a \$35 processing fee and a \$25 uniform fee.
- No refunds will be processed after the first clinic of the season.
  - No refunds are given to on late fees, sponsorships or donations.

LTYA will review exceptions to this policy on a case by case basis.

### **Spring Volleyball Clinic Season Cancellation Policy:**

If LTYA is forced to cancel the delivery of the season by our choice, due to COVID 19 or reasons outside of our control;

LTYA will provide a 100% credit if the program is cancelled before it gets started.

Once started, LTYA will provide a pro-rata credit after deducting a \$35 processing/uniform fee for any future LTYA program for any clinics that are cancelled and not re-scheduled.